



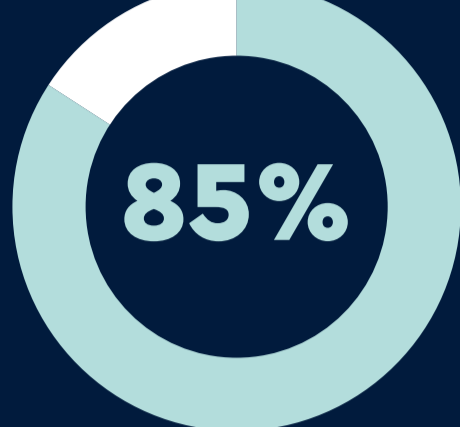
User Feedback Report 2021

Thanks to the feedback of over 100 global E-EYE users who took the 2021 Feedback Survey, ESW vision was able to evaluate the below:

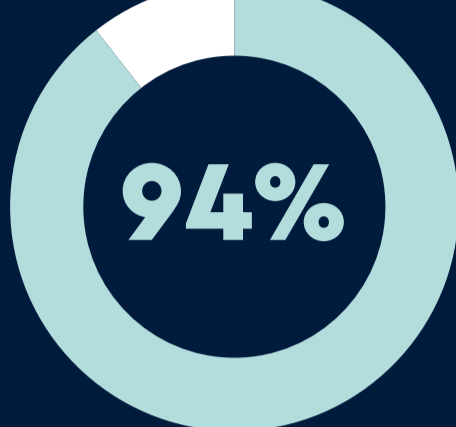
- user profiles
- dry eye practice metrics
- patient and user experiences



RESULTS



patient satisfaction rate

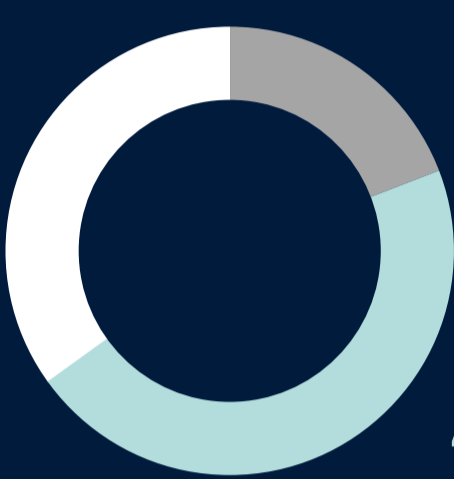


user satisfaction rate

USER PROFILE

35%

are users of > 5 years



21% are users of < 1 year

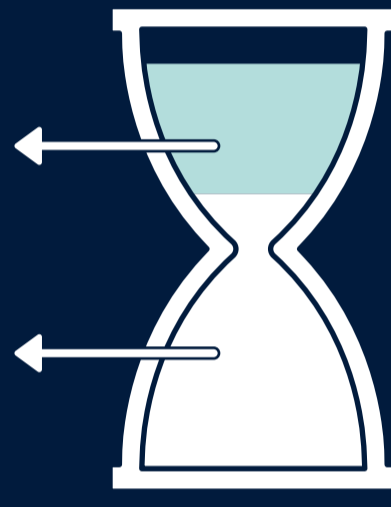
44% are users of 1-3 years

82%

have more than 5 years' experience in treating Dry Eyes

64%

have more than 3 years' experience in treating Dry Eyes



PRACTICE EXPERIENCE



66% of users see dry eye symptoms in more than **1 out of 5** of their patients

70% of users have treated an average of 100 E-EYE patients so far



30% of users have treated an average of 200 E-EYE patients so far

60% of users do 3 sessions per patient



40% of users do 4 sessions per patient

More than **60%** of users confirm long-lasting effects of minimum 1 year



USER EXPERIENCE



94% of E-EYE users are satisfied with the device



“ Keep up the good work. Thanks for supporting my patients' welfare, making a meaningful difference to people's ocular health and mental wellbeing. IRPL® meets the needs by addressing the underlying issue of dry eye rather than sticky plastering over the issues. ”